# **Hurricane Ian Recovery**

Nov. 16, 2022

## **Hurricane Ian Disaster Recovery Centers**

Hurricane Ian survivors can visit Disaster Recovery Centers for help applying for FEMA assistance, checking the status of applications and meeting with specialists from State of Florida agencies and the U.S. Small Business Administration (SBA). <u>Locate a Disaster Recovery Center.</u>

# **Temporary Housing for Hurricane Ian Survivors**

FEMA and the State of Florida are committed to helping Hurricane Ian survivors get a safe roof over their heads as quickly as possible. FEMA is providing grants for basic repairs to homes damaged by the storm, rental assistance for those who can't remain in their homes and hotel stays for survivors who can't find a place to rent. This support is available in all 26 counties approved for FEMA Individual Assistance.

In Charlotte, Collier, DeSoto, Hardee, Lee and Sarasota counties, FEMA is providing Direct Temporary Housing Assistance. This includes direct lease of residential properties, repair of existing vacant multi-family properties for use by survivors, and travel trailers or manufactured housing units. It takes time to transport, permit, install and inspect these temporary housing units. FEMA is working as quickly as possible with the state and local authorities to provide housing to survivors.

#### **Hurricane Nicole**

Residents in areas affected by Hurricane Nicole should follow directions from local authorities concerning safety after the storm. If you had damage from Hurricane Nicole, contact your insurance company, take pictures of the damage, begin clean-up, and save your receipts. Hurricane Nicole has not received a major disaster declaration at this time, and FEMA is not accepting applications for assistance related to Nicole. If you need assistance for loss resulting from Nicole, you can contact community-based services such as 211, the Salvation Army, Catholic Charities and others. For emergency information regarding Nicole, visit floridadisaster.org/info/nicole.

# By the Numbers

- \$2.48 billion in federal grants, disaster loans and flood insurance payments.
  - \$736 million in FEMA Individual Assistance approved for 349,542 households
  - o \$839 million in U.S. Small Business Administration disaster loans approved



- 45,000 National Flood Insurance Program claims filed; \$578 million claims paid, including \$208 million in advance payments.
- \$326 million in FEMA Public Assistance approved for emergency response costs
- 2,632 households (6,548 members) checked into hotel rooms under FEMA's Transitional Sheltering Assistance for households
- 20,119 Blue Roofs installed by U.S. Army Corps of Engineers (mission completed)

# Free Rebuilding Advice

FEMA specialists are offering tips on building back stronger at these locations:

Home Depot, 3402 Forum Blvd., Fort Myers, FL 33905

Hours: Sunday, 8 a.m. to 5 p.m.; Monday – Saturday, 7 a.m. to 7 p.m.

Home Depot, 4040 Park Blvd., Pinellas Park, FL 33781

Hours: Sunday, 8 a.m. to 5 p.m.; Monday – Saturday, 7 a.m. to 6 p.m.

#### **Debris Cleanup**

The Florida Division of Emergency Management (FDEM) is accepting applications for the Hurricane Ian Debris Cleanup Program to assist with the removal of debris, including displaced and abandoned vehicles, vessels, and other titled property from qualifying private and commercial properties, as well as waterways throughout participating counties. Individuals can apply online at <u>iandebriscleanup.com/</u>. For assistance with applications or for questions, please call FDEM's Hurricane lan Debris Cleanup Hotline at 850-961-2002 or email lanDebrisCleanup@em.mvflorida.com.

#### **Disaster Distress**

The Substance Abuse and Mental Health Services Administration (SAMSHA) Disaster Distress Helpline provides 24/7 crisis counseling and support to survivors experiencing emotional distress related to Hurricane Ian. SAMSHA is an agency of the U.S. Department of Health and Human Services (HHS). Call 800-985-5990, visit samhsa.gov/ or text TalkWithUs for English or Hablanos for Spanish to 66746 to connect with a trained crisis counselor. Spanishspeakers can call the helpline and press "2" for bilingual support. Callers can also connect with counselors who can communicate in more than 100 other languages with assistance from third-party interpretation services. For people who are Deaf or Hard of Hearing and for whom American Sign Language (ASL) is your primary or preferred language, use your videophone to call 800-985-5990 or click on "ASL Now" at disasterdistress.samhsa.gov to be connected with a DDH crisis worker fluent in ASL.

# **FEMA May Contact You**

FEMA may call, text, or email to follow up on your disaster assistance application. When FEMA calls, the representative will always provide their name, affiliation, reason for the call, callback number (either 800-621-3362 or another number) and other relevant information. Text message and email will include the reason for the outreach. The FEMA representative will ask a series of questions to verify your identity before discussing your application.

Verification items include:

- Last 4 digits of the applicant or co-applicant's Social Security number
- Current mailing address
- Damaged dwelling address
- Current phone number If FEMA is unable to reach you, we will leave a callback number on your voicemail.

### **FEMA Is Hiring**

FEMA is conducting local hiring for more than 300 jobs in Brandon, Fort Myers, Kissimmee, Orlando and Sarasota. The agency is seeking people with experience in customer service, logistics, environmental protection, engineering, emergency management and other job categories. These positions are full-time, 120-day appointments that may be extended depending on operational needs. **How to apply**: Apply online through <u>USAJobs.gov</u>.

#### **Mold Cleanup**

- Homeowner's and Renter's Guide to Mold Cleanup After Disasters | Mold | CDC
- Guía del propietario y arrendatario para la limpieza de moho (hongos) después de desastres | Mold | CDC

## **How to Apply for FEMA Assistance**

There are several ways to apply: 1) <u>DisasterAssistance.gov</u>, 2) download the <u>FEMA App</u> for mobile devices, 3) call toll-free 800-621-3362. The line is open every day from 7 a.m. to 11 p.m. ET. Help is available in most languages. To view an accessible video on how to apply visit <u>Three Ways to Register for FEMA Disaster Assistance - YouTube</u>. Deadline for applications is Nov. 28, 2022. <u>I Applied for Assistance. What's Next?</u>

#### **More Information:**

Locate a Disaster Recovery Center

<u>Understanding Your FEMA Letter | FEMA.gov</u>

How to Appeal FEMA's Decision | FEMA.gov

Privately-owned Access Routes | FEMA.gov

Personal Property and FEMA Assistance | FEMA.gov

Damaged Wells and Septic Systems | FEMA.gov

Verifying Home Ownership or Occupancy | FEMA.gov

It's Important to Submit an SBA Loan Application | FEMA.gov | The Importance of Applying for SBA Video

Critical Needs Assistance | FEMA.gov

Clean and Sanitize Assistance

Disaster Unemployment Assistance - FloridaJobs.org (800-385-3920)

Disaster Legal Assistance (866-550-2929)

Disaster Supplemental Nutrition Assistance Program

#### Flood Insurance Policyholders Given Additional Time to Renew

National Flood Insurance Program (NFIP) policyholders in Florida affected by Hurricane lan can renew their recently expired policies without the consequence of a lapse in coverage. The renewal extension applies to policyholders whose flood insurance policy expiration was between Aug. 25 and Oct. 23, 2022. FEMA has also extended the proof of loss requirement for Florida flood insurance policyholders who experienced flood damage from Hurricane lan from 60 to 365 days. Contact your insurance agent or insurance company to discuss your policy. If you do not have this information, call the NFIP at 877-336-2627.

## **Public Assistance for Houses of Worship**

Florida houses of worship and other private nonprofit organizations may be eligible for FEMA assistance to help pay for emergency protective measures, debris removal and restoration of facilities damaged by Hurricane Ian. Houses of worship should contact their county emergency management office for more information on how to submit a FEMA Request for Public Assistance.

#### **U.S. Small Business Administration**



Long-term, low-interest disaster loans for homeowners, renters, businesses and nonprofit organizations from the U.S. Small Business Administration (SBA) are available to cover losses not fully compensated by insurance and other sources. Apply online using the Electronic Loan Application (ELA) via the SBA's secure website at <a href="disasterloanassistance.sba.gov/ela/s/">disasterloanassistance.sba.gov/ela/s/</a>. Disaster loan information and application forms can also be obtained by calling the SBA's Customer Service Center

at 800-659-2955. Business Recovery Center are operating in impacted areas. Details at floridadisaster.org/info/.